

## Conclusion

It is clear from the analysis of the information collected that successful implementation of an integrated service delivery initiative depends on the ability of the partners to address diverse and noteworthy challenges. What is equally evident is that there is already a significant body of experience and expertise across PSSDC in overcoming these challenges. A further result of this analysis is a body of knowledge and experiential insight that will assist PSSDC members in anticipating the challenges they may encounter when developing their respective initiatives, and, more importantly, a range of strategies, best practices and adaptable solutions that they can share. This in turn will help reduce duplication of effort, reduce the risk associated with implementing ISD initiatives, and assist PSSDC member jurisdictions with gaining support for the ISD agenda.